



Report of: Corporate Director of Housing and Adult Social Services

Health and Wellbeing Board	Date: 19 October 2016	Ward(s): All
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SUBJECT: Integrated Digital Care Record (“CareMyWay”) Update

1. Synopsis

- 1.1 This paper gives the Health and Wellbeing Board an update on activities that have taken place to deliver the Integrated Digital Care Record (“CareMyWay”) through to end of September 2016. CareMyWay is co-sponsored by Islington CCG and Islington Council through the Islington Integrated Care Pioneer programme.

2. Recommendations

- 2.1 The Health and Wellbeing Board is asked to note the report.

3. Background and Update

- 3.1 CareMyWay Integrated Digital Care Record is a local project to combine health and social care data from each of the organisations that provide health and social care services to residents from the borough of Islington. This will initially include Islington GPs, the Whittington Hospital NHS Trust, Camden and Islington NHS Foundation Trust (mental health) and Islington Council (adult and children’s social care). But more organisations will be added over time. Which means that for the first time all of Islington’s resident’s health and social care data will be stored in one place.

- 3.2 CareMyWay Integrated Digital Care Record will be available in two forms:

- CareMyWay Professional for use by Health and Social care professional; and,
- CareMyWay Personal which will be available to residents.

Health and social care professionals can make better decisions about care if they have up to date, more complete information available to them. CareMyWay Integrated Digital Care Record will improve information sharing between the organisations providing health and social care services so that more time can be spent on care and better decisions can be made about residents care

- 3.3 Progress is being made with the implementation of the CareMyWay Professional and Personal.
- 3.4 CareMyWay Professional will use an implied consent model for sharing resident's health and social care information in one up-to-date record. To support this approach every resident registered with an Islington GP will be written to, to explain what the CareMyWay service provides and how to opt out if they prefer not to participate. The letter will be addressed to residents aged 16 or over and will be addressed to the parent or guardian of residents who are under the age of 16.
- 3.5 We have agreed that the letter should be collaborative between the CCG, Islington Council and the GP Practices and will come from the GP Practice at which the resident is registered as it will be through the GP practice that they would opt-out. On request the letter will also be available in braille, large print, easy read and audio format. It will also be available in Bengali, Polish, Punjabi, Somali, Spanish and Turkish.
- 3.6 To provide residents with a reasonable fair notice period the CareMyWay service will not be used clinically before the 17th October 2016. A reference pack is being developed which will be issued to all GP practices. This will ensure that GP Practices are prepared for the CareMyWay service. We are also reaching out to all NHS providers to ensure that they are fully briefed, trained and ready to use the CareMyWay service.
- 3.7 Privacy notices have been updated on both the CCG and Islington Council web sites to explain how CareMyWay information is used, who the information may be shared with, how the information is kept secure (confidential) and what are the individual's rights are in relation to the information.
- 3.8 The CCG's IT Assurance Group has been receiving updates on overall progress including key milestones. A number of risks are being closely managed to minimise the likelihood that they become issues that affect the planned introduction of the CareMyWay service.

4. Implications

4.1 Financial Implications:

The Integrated Digital Care Record (IDCR) and Person Held Record (PHR) build cost is to be funded from the following sources:

- Department of Health Capital Grant
- Islington CCG Capital Funding
- NHS Funding for Social Care – Integration Payment
- The Council will contribute funding from its Adults Community Capacity Capital Grant.

There are no financial implications as a direct result of this report.

Any financial implications arising need to be considered and agreed by the relevant Council departments and any other partners affected.

4.2 Legal Implications:

There are legal implications for the local authority which is the need to comply with DPA and related laws in respect of information sharing and protecting the data of adults and young people who are and are/not mentally capable of giving implied consent.

4.3 Environmental Implications:

The integration and digitisation of care records helps reduce duplication and will mean that records are no longer stored on paper files, resulting in a positive environmental impact.

4.4 Resident Impact Assessment:

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it

(section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A residential impact assessment has not been carried out but the programme will include an equality impact assessment prior to release of CareMyWay Personal.

Extensive consultation has been carried out through the public and patients engagement group with groups that experience specific access barriers to ensure that the design, data presentation and access mechanisms for CareMyWay personal are inclusive and support accessibility good practice. In addition, we have worked with in depth with Healthwatch, the Elfrida Society and other voluntary sector groups to ensure that CareMyWay Personal is accessible to all groups.

This work and evidence will form the basis for the equality impact assessment.

5. Reasons for the recommendations / decision

5.1 The Health and Wellbeing Board is asked to note the report.

Signed by:



Corporate Director for Housing and Adult Social Services

Date: 11 October 2016

Appendices: None

Background Papers: None

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